

Table of Contents

1. Introduction
2. Firewall Verification Checklist
3. Traffic Shaping – WAN interface
4. Traffic Shaping – Ports & Network

Read Me!

These changes must be applied before client implements their ~~EVROWH92,&~~ hosted telephony solution.

If you are experienced with business class firewalls and routers, please have your IT staff/contractor perform these changes for you.

Please read this entire document before attempting to make any changes.

If you have questions about this document, you can call _____ to schedule an appointment with one of our firewall support specialists. We will attempt to schedule your appointment within 24- 48 hours of your call to us so please allow adequate time.

After changes are completed please let your client or ~~EVROWH92,&~~ Customer Support specialist know.

Once completed, a ~~EVROWH92,&~~ technician will be requesting access or a collaborative web session to verify settings prior to customer cut over.

Introduction

This document is for IT administrators and illustrates configuration changes required on Cisco Meraki firewall & router appliances to support Crexendo's cloud communications telecommunications platform. This document assumes a basic network deployment consisting of one internal LAN network containing the IP phones and one WAN network connected to the Internet. While we strongly recommend a dedicated network for VoIP traffic, the instructions below can be used for a "converged" network whereby both VoIP and non-VoIP traffic share one physical WAN network. With basic modifications (such as adding access rules for additional interfaces); this configuration can be extrapolated for other network layouts. The screenshots below may vary slightly from what is displayed while configuring the device depending on model. Setting values not mentioned may be left at default or changed as required for specific purposes.

