

How to Create a User:

1. Once logged into the admin portal, click on "Users."

1 2 3	\equiv			@	
EXT	ENSIONS			NUMBE	RS
	ACD Status	ACD Extensions	Users	User Groups	Account Roles

- 2. Click on the gear cog on the top right, and select "Add", and the following window will popup:
 - a. **Employee Name**: Name of the user (full names recommended)
 - b. Employee Email: This email is the login email for the user. While not everyone needs access to their portal, this is necessary for some features.
 - c. Send Registration Email: Sends a welcome email to the user with their temporary password.

ne	Add an Employee
	Employee Options Define Extension Assign Extension
s l to	Employee Name Employee Email Send Registration Email Mobile Access QuickConnect Access We recommend that each employee be issued at least one Personal Extension to over use their View multiple of UD. You may then shows unbefore a set to recorde
	Don't add a personal extension with the default values.
ie	Add a personal extension and let me customize and associate it to devices and numbers.
	Cancel

- d. **Mobile Access**: Allows the user to use the Absolute VOICE mobile app.
- e. **QuickConnect Access**: Gives the user the ability to use the SMS/MMS portal.
- 3. Of the last 3 options, 2 allow a personal extension to be created when the user is created.
- 4. Once Next is pressed, it will create the user and open up their profile.