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## Introduction

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This document is targeted towards IT administrators and illustrates configuration changes required on Edgewater firewall & router appliances to support [Cisco](#) cloud communications telecommunications platform. This document assumes a basic network deployment consisting of one internal LAN network containing the IP phones and one WAN network connected to the Internet. While we strongly recommend a dedicated network for VoIP traffic, the instructions below can be used for a “converged” network whereby both VoIP and non-VoIP traffic share one physical WAN network. With basic modifications (such as adding access rules for additional interfaces), this configuration can be extrapolated for other network layouts. The screenshots below may vary slightly from what is displayed while configuring the device depending on model and software version. Setting values not mentioned may be left at default or changed as required for specific purposes.

Please call [Cisco](#) Customer Support at [1-800-553-2470](#) if you need any further information.

Screenshots and instructions are based on Edgewater 4550 – EdgeMarc 2 running Version.11.6.13.....











